

Personal Development Mentor - Data Services Consultant

VERÓNICA BOLLERO

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Nationality: Dutch / Argentine

Place of residence: Rotterdam

PROFILE

In personal development, I offer various programs. Versatile (data)project officer and coordinator with experience in project support, process improvement, data analysis and policy (data)implementation in a biomedical centre, education and telecommunications. I work in a structured, analytical and process and people-focused manner and I move easily between advisory, organizational, planning and implementation tasks.

PROFESSIONAL EXPERIENCE IN THE NETHERLANDS

Project Officer | BPRC (Biomedical Primate Research Centre) · Safety, Health and Environment

2023 – present

- Preparing project plans for the implementation of a DMS and an EMS.
- Researching and advising on the implementation of Research Data Management and digital transformation.
- Coordinating projects involving TCI, the GS module, equipment maintenance and the intranet.
- Coordinating the development of the hazardous substances inventory and registration process in the GS module.
- Improving the hazardous substances registration process in accordance with ISO 14001 (EMS).
- Performing data analyses and preparing reports.
- Developing and publishing the department intranet and digitising GMO documentation.
- Classifying and organising departmental information, folders and archives.
- Supporting the head of department in preparing for audits and inspections.

Student Coach, Mentor and Teaching Assistant | Albeda College Rotterdam · via Metafoor Onderwijs

2020 – 2022

- Guiding, advising and coaching vocational education students during work placements and in the classroom.
- Supporting teachers with educational and mentoring activities.

Complaints Coordinator and Confidential Adviser | Techniek College Rotterdam · Wereld van IT & Online, Spijkenisse

2017 – 2018

- Coordinating complaints and fulfilling the role of confidential adviser.

Internship Coordinator at school (BPV) | Techniek College Rotterdam · Wereld van IT & Online, Spijkenisse

2013 – 2020

- Implementing policies for BPV and Internship. Establishing and managing the BPV office.
- Coordinating colleagues and overseeing and monitoring the BPV process.
- Delivering preparatory classes, company presentations and motivational workshops for students.
- Guiding, advising and coaching students in cooperation with the social worker.
- Expanding and managing the portfolio of training companies from 12 to 120.
- Organising collaborative events with training companies and training sessions. Supervising BPV pathways.
- Serving as the confidential adviser for the Spijkenisse campus.

Various Educational Roles | Zadkine College Rotterdam

2008 – 2012

- Instructor/coach in the Time-in programme: 70% of students at risk of dropping out returned to an educational pathway. Provided guidance on career orientation and professional development.

- Numeracy instructor for ICT College PHL, BOL 3 and BOL 4: 80% of students achieved the required numeracy level. Delivered supporting arithmetic and mathematics classes towards level 3F.
- Teaching assistant: attendance registration and notifications to the compulsory education service. Implemented the attendance protocol and registration system and supported users of the system.

EDUCATION

2026 – 2028	Master's in Transpersonal Therapy Institute Marly Kuenerz, Spain
2022 – 2024	Master's in Facilitating Individual Constellations Convivencia Conciente, Argentina
2001 – 2002	Master's in Professional Ontological Coaching CrearContextos, Argentina
1991 – 1996	University Degree in Information and Systems Analysis Universidad Tecnológica Nacional, Argentina
1986 – 1990	Senior General Secondary Education, Business Administration Juvenil Instituto Moderno, Argentina

LANGUAGES

- Spanish - C2
- Dutch - C1
- English - B2
- Portuguese - B1
- Italian - B1

PERSONAL STRENGTHS

- Enthusiastic
- Proactive
- Analytical
- Well organised
- Solution-oriented
- Strong team player

DATA SKILLS

Power BI Fundamentals, ChatGPT & Agents, Claude for data analysis, Python (basic), Canvas, Microsoft Office, Teams, Zoom, WordPress, Publisher, FrontPage, Google Ads, website and intranet publishing, and Eduarte.

TRAINING AND COURSES

2026	Study and research on digital transformation at a biomedical centre, the Netherlands
2026	E4DS at RDNL, Essentials for Data Stewards in Research Data Management, the Netherlands
2024	Introduction to Hazardous Substances, the Netherlands
2023	Supporting and Analysing the RI&E Process, the Netherlands
2021	Eduarte e-learning · Albeda, the Netherlands
2020	Enneagram: Personality Types and Psychology, the Netherlands
2016	Internet of Things and Using Raspberry Pi · Stichting Praktijkleren, the Netherlands
2016	Cloud Training · Call2, the Netherlands
2014	Tailored Dutch · BusinessTaal Academie, the Netherlands
2013	Numeracy Teaching · Taal- en Rekencentrum Zadkine, the Netherlands
2011	Language Skills · Taal- en Rekencentrum Zadkine, the Netherlands
2010	Supporting Learning Processes · Zadkine Academie, the Netherlands
2008	Strategic Positioning in the Labour Market · SZW, the Netherlands
2007	Ontological Team Coaching · CreaContextos, Argentina
2007	Conscious Organisations · CreaContextos, Argentina

VOLUNTEER EXPERIENCE

2021 – 2025	Fundraiser · Stichting Nederlandse Brandwonden · Ommoord and surrounding area
2013 – 2017	Hockey Coach and Trainer · Hockey Club Rotterdam, junior divisions
2006 – 2007	Civic Integration Coach · Albeda College, Rotterdam
2005 – 2008	Private Spanish Lessons · Rotterdam

Cisco certifications and early work experiences; click for full CV: [LinkedIn](#)